



TERMS AND CONDITIONS

Warranty Terms and Conditions

1. The warranty assures that our cabinets are made of complete stainless steel ISO 9001s free from manufacturing faults or defects (cracks in the stainless steel cabinets, breakage, rust for the following periods dependant on range:
Luxotique7 kitchens: 25 years
Cherish 7 kitchens: 10 years
2. The warranty only applies:
 - a. To stainless steel cabinets manufactured by Küche7. It does not apply to, for example, color coatings, spray painting, stone work, glass work, worktops, accessories or appliances.
 - b. To the person who purchased the cabinets. It is not transferrable to any other person;
 - c. To individuals who purchased the cabinets as a consumer for private use, not to businesses, companies, partnerships or sole traders;
 - d. To cabinets used entirely within a domestic environment for personal use, not to cabinets put into and used within business premises, place of work, rental properties, student properties or similar;
 - e. To cabinets used and installed in accordance with any guidelines provided by Küche7;
 - f. Where the purchaser of the cabinets has validated the warranty in accordance with paragraph 4 below;
 - g. To cabinets purchased and used within the boundaries of India;
3. The warranty does not cover:
 - a. Items purchased by you from Küche7 which are manufactured by another manufacturer, colour coatings, spray painting (means and includes all sorts of painting done on the stainless steel surfaces) glass work, worktops, stone work;
 - b. Damage caused or contributed to by poor, faulty or incorrect use, installation or maintenance;
 - c. Damage caused due to use of acid, industrial cleaning agents, vinegar, soda based cold drink or any acidic based solvent.
 - d. Damage caused to the cabinets due to mishandling, improper manner of storage, absence of favourable environment for storage upon delivery of the cabinets to the site for installation;
 - e. Damage caused to the cabinets due to third party vendor's scope of work, namely (civil/electrical/plumbing/carpentry) work carried out at the time of installation.
 - f. Damage caused or contributed to by events outside Küche7 control including but not limited to Acts of God, fire, explosion, contact with corrosive matter, extreme weather conditions, flood, vandalism, soiling, misuse, abrasion, improper storage following delivery, rot and/or infestation following delivery, leaks (or similar incidents), damage due to non-domestic use;
 - g. Damage or colour deterioration caused or contributed to as a result of normal wear and tear;
 - h. Damage caused or contributed to by alterations or repairs other than those carried out by Küche7;
 - i. Damage caused or contributed to by the removal of the cabinets following initial installation;
 - j. Damage caused or contributed to by wilful damage, abuse, mistreatment, negligence, abnormal storage or environmental conditions, heavy exposure to heat, dent caused by fall of hard substance, faulty electrical work or material;
 - k. Damage caused or contributed to by household animals and misuse by children;
 - l. Damage caused by use of acidic, coercive, harmful substance in any form causing discoloration;
4. To validate the warranty you must:
 - a. Make sure that the warranty card is authorised by Küche7
 - b. Register the warranty covering the cabinets within 3 months of delivery by filling the details in the warranty card.
5. To make a claim under your warranty you must contact Küche 7 customer relations at info@kuche7.com or +91 098177 76776
6. Following the filing of a claim, Küche7 will investigate the claim and scrutinize whether the claim raised is covered under the warranty stated herein. Please note, the ascertainment, whether the defect or fault is a manufacturing defect or default shall be completely the discretion of Küche7. The decision of Küche7 shall be final and binding. This warranty assures only for repair to the defect or faults in the stainless steel cabinet (in full or part).
7. In the event repair is not possible, the charges for replacement shall be the liability of the Customer and Küche7 shall not be held liable and/or responsible for the same.
8. In the event of repair of cabinet (in full or part), this warranty will thereafter continue and remain in force only for the un-repaired period of warranty. Moreover, the time taken for repair and in transit, whether under the warranty or otherwise shall not be excluded from the warranty period.
9. While the Küche7 will make every effort to carry out repairs at the earliest, it however is made expressly clear that Küche 7 is under no obligation to do so in a specified period of time.
10. Küche7 obligation under this warranty shall be limited to repair the cabinet only under the warranty period.
11. If you do not allow the Küche7 representative to review the cabinet which is subject to the warranty claim you will invalidate the warranty in respect of that claim.
12. This warranty is non-transferrable and is personal to the original purchaser as shown on the invoice.
13. This warranty is subject to the jurisdiction of the courts at Mumbai, and any dispute or claim arising out of, or in connection with it or its subject matter, shall be governed by, and construed in accordance with Indian laws. The registered office of Küche 7 is situated at 2nd Floor, Wazir Manzil, 16 Manohardas Road, Modi Street, Fort, Mumbai, Maharashtra 400001.
14. Any repaired cabinet parts shall be guaranteed on the Important Data Protection Information

Küche7 will use your personal details for customer services, administration and marketing. We may keep your information for a reasonable period for these purposes. We or our business partners may contact you by mail, telephone, email or other electronic messaging services with offers of goods and services or with information that may be of interest to you.

By providing us with your telephone number or email address, you consent to being contacted by these methods. If you do not wish to receive marketing information by these methods, please tick this box.

Your agreement to our terms of service is acknowledged upon purchase.